



**Desjardins**

Caisse du Réseau de la santé



# LES PRIX SRS

## STARS DU RÉSEAU DE LA SANTÉ

### Contest rules

#### DURATION OF THE CONTEST

The “SRS Prizes” contest (hereinafter the “Contest”) is organized by the Caisse Desjardins du Réseau de la santé (hereinafter the “Organizer”) and runs from January 7, 2026, 9 a.m. (ET) to February 15, 2026, 10 p.m. (ET) (hereinafter the “Contest Period”).

#### ELIGIBILITY

This Contest is open to all persons:

- 18 years of age or older on January 7, 2026;
- From the health and social services sector;
- Member or non-member of the Caisse Desjardins du Réseau de la santé;
- Resident of Quebec.

(Hereinafter referred to as “Eligible Persons”).

#### Exclusions

##### Not eligible for the Contest:

- Employees, managers, directors and officers of the Caisse Desjardins du Réseau de la santé, members of their immediate family (brothers, sisters, children, father, mother), their spouse (de jure or de facto) and persons sharing their home;
- Employees, managers, directors and officers of the Fédération des caisses Desjardins du Québec, Caisse Desjardins Ontario Credit Union Inc, Fédération des caisses populaires acadiennes, their member caisses or any other Desjardins Group entity, members of their immediate family (brothers, sisters, children, father, mother), their spouse (legal or common-law) and persons sharing their domicile;
- Employees, managers, officers and directors of the agencies and/or service companies involved in this Contest, members of their immediate family (brothers, sisters, children, father, mother), their spouse (legal or de facto) and persons sharing their home.

#### HOW TO ENTER

To enter, Eligible Persons must, during the Contest Period :

- Complete the entry form available at [caissesante.ca/en/srs-awards/application/](https://caissesante.ca/en/srs-awards/application/);
- Duly complete the entry form with the requested information;
- Submit their entry before February 15, 2026, 10 p.m. (ET).

Applications will be evaluated according to the established analysis grid, which includes a total of 100 points per category that can be awarded to eligible individuals. The analysis grid and the points that can be awarded are detailed as follows:

#### **SIMPLE category**

- Simplifies tasks or processes 0-20
- Improves the ways of doing things in the establishment 0-20
- Is accessible and agile 0-20
- Builds the enthusiasm of peers and/or the organization 0-10
- Uses a validation tool to measure the effectiveness of the project 0-10
- Plans to use the cash award wisely (For example : reward team members, invest in the project, organize a team activity, etc.) 0-10
- Is exportable or inspirational for other sectors, establishments, organizations, etc. 0-5
- Evaluator's favorite : 5 points or 0 (2 favorites maximum) 0-5

#### **PEOPLE-FOCUSED category**

- Emphasizes the « human » side of healthcare 0-20
- Directly or indirectly improves care, treatment, services or the quality of life of users 0-20
- Improves the patient experience 0-20
- Builds the enthusiasm of peers and/or the organization 0-10
- Uses a validation tool to measure the effectiveness of the project 0-10
- Plans to use the cash award wisely (For example : reward team members, invest in the project, organize a team activity, etc.) 0-10
- Is exportable or inspirational for other sectors, establishments, organizations, etc. 0-5
- Evaluator's favorite : 5 points or 0 (2 favorites maximum) 0-5

#### **MODERN category**

- Generates benefits for patients, families or the institution by putting forward new ways of doing things 0-20
- Puts forward new ways of doing things 0-20
- Brings creativity and innovation 0-20
- Builds the enthusiasm of peers and/or the organization 0-10
- Provides results on the project efficiency 0-10
- Plans to use the cash award wisely (For example : reward team members, invest in the project, organize a team activity, etc.) 0-10
- Is exportable or inspirational for other sectors, establishments, organizations, etc. 0-5
- Evaluator's favorite : 5 points or 0 (2 favorites maximum) 0-5

#### **HIGH-PERFORMANCE category**

- Demonstrates better use of human, financial or technological resources. Specify your unit of measurement (number, money, time, etc.) and demonstrate the efficiency gained. 0-20
- Generates a positive impact on work organization 0-20
- Provides results in terms of project efficiency 0-20
- Directly or indirectly improves the care, treatment, services or quality of life for users or employees 0-10
- Generates enthusiasm among peers and the organization 0-10
- Plans to use the cash award wisely (For example : reward team members, invest in the project, organize a team activity, etc.) 0-10
- Is exportable or inspirational for other sectors, establishments, organizations, etc. 0-5

- Evaluator's favorite : 5 points or 0 (2 favorites maximum) 0-5

**No purchase or consideration required.** To enter the Contest without purchase or obligation, Eligible Persons must legibly handwrite their full first and last names, their address, including city and postal code, their telephone number and the date, write an essay of approximately fifty (50) words on "The Future of the Health and Social Services Sector in Quebec" and mail the essay in an envelope with sufficient postage to "caisse.sante@desjardins.com", attention Ariane Noury. Entry forms without purchase or consideration must be postmarked no later than the last day of the Contest, February 15, 2026 (ET), failing which they will be null and void. Upon receipt of the letter, participation in the Contest will be automatically recorded, giving you a chance to win. A duly stamped envelope entitles the entrant to a single entry. Entries thus obtained are subject to the same conditions as those applicable to other entries received in connection with this Contest. Mechanical reproductions will not be accepted. Entries become the property of the Organizer and will not be returned.

Limit of one (1) entry per eligible person, regardless of method of entry.

## **AWARDS**

The Caisse Desjardins du Réseau de la santé (hereinafter "the Organizer") wishes to highlight the work, involvement and various initiatives put forward by health and social services network personnel across Quebec. Twelve (12) bursaries totalling \$26,000 will be awarded to the winning projects. The breakdown is as follows:

Three (3) bursaries will be awarded for each category analyzed, i.e. Simple, Humane, Modern and High-Performance. First place will be awarded \$3,500, second place \$2,000 and third place \$1,000.

If there are no entries in any category, or if there are fewer than three (3) entries in a category, the Caisse reserves the right to redistribute the money among the other recipients. Bursaries will be paid by cheque to each winner.

Anything not described above is not included in the prize and is the responsibility of the winner.

The winner will be solely responsible for any taxes that may arise from the awarding of the prize to the full exoneration of the Organizer and the persons for whose benefit this Contest is held.

## **SELECTION PROCESS**

Winning projects will be determined by a jury of four (4) people per category, for a total of sixteen (16) jurors, and will be evaluated according to the eligibility criteria available at [www.caissesante.ca](http://www.caissesante.ca). Winners will be determined by a weighting based on a total of 100 points (see the Caisse website for details).

The judging will take place during the week of March 10, 2025, at a virtual jury meeting.

The names of the winners of the SRS Awards, the title of their project and a description of the project will be revealed at an official awards ceremony on June 5, 2025. This information will only be released if the recipient authorizes the Competition Organizer to do so.

## **GENERAL TERMS AND CONDITIONS**

In order to be declared a winner, each Eligible Person selected must :

- a) Be reached by the Organizer by telephone or e-mail within two (2) days of the draw date. The selected Eligible Person must be reached within a maximum of two (2) attempts and will have a maximum of forty-eight (48) hours to respond to the message left by the Organizer, if any, failing which he/she will forfeit his/her right to the prize. The prize will then be awarded to the next eligible person whose name has been drawn, and the same procedure will be followed until the winner has been designated;
- b) Confirm that he/she meets the eligibility and other requirements of these Contest rules;
- c) Sign the Declaration and Waiver of Liability Form (hereinafter the "Declaration Form"), which will be sent to the Eligible Person by e-mail. The Eligible Person must return it to the Organizer within ten (10) business days of receipt;
- d) With consent, accept that the text and photo be published on our website, on our social networks and in the 7th edition of Revue Santé.

Failure to comply with any of the above conditions or any other condition mentioned in these Contest Rules will result in the selected Eligible Person being disqualified and, at the Organizer's discretion, the prize will be forfeited or a new draw for the prize will be held in accordance with these Contest Rules until such time as an Eligible Person is selected and declared the winner of this prize. The same terms and conditions will then apply, with any necessary modifications.

1. **Award ceremony.** The prize will be awarded during the SRS Experience, which will take place on May 28, 2026. The Organizer will inform the winner of the procedures for taking possession of the prize. In the event that the winner refuses to accept the prize, the Organizer will be released from any obligation to award the prize to the selected Eligible Person and may, at its discretion, cancel the prize or hold a new draw as described in the preceding paragraph.
2. **Verification.** All entries and Declaration Forms may be subject to verification by the Organizer. Entries that are incomplete, inaccurate, illegible, mechanically reproduced, mutilated, fraudulent, submitted or transmitted late, or contain an invalid or otherwise non-compliant telephone number, as the case may be, may be rejected and will not entitle the entrant to the prize.
3. **Disqualification.** Any person participating or attempting to participate in this Contest in a manner that is contrary to these rules and unfair to other Eligible Persons (for example: computer hacking, use of voting groups, use of a nominee) will be automatically disqualified and may be reported to the appropriate legal authorities.
4. **Conduct of the Contest.** Any attempt to undermine the legitimate operation of the Contest constitutes a violation of civil and criminal laws. Should such attempts be made, the Organizer reserves the right to reject the Eligible Person's entries and to seek remedies under the law.
5. **Identification of the Eligible Person.** For the purposes of these rules, the Eligible Person is the person whose name appears on the entry form and who meets the conditions set out in these rules. The prize will be awarded to this person if he or she is selected and declared a winner. In the event of a dispute as to the identity of the person who completed the entry form, the entry form will be deemed to have been sent by the account holder associated with the e-mail address provided at the time of entry, if applicable. The "account holder" is defined as the natural person who is assigned an e-mail address by an Internet access or online service provider, or other company that assigns e-mail addresses for the domain associated with the submitted e-mail address.
6. **Acceptance of prizes.** Prizes must be accepted as described in these rules and may not under any circumstances be transferred in whole or in part to another person, nor exchanged and/or replaced by another prize, subject to what the Organizer may decide, at its sole discretion.

- 7. Limitation of liability.** If the Organizer is unable to award the prize as described in these rules, it reserves the right to award a prize of the same nature and equivalent value or, at its sole discretion, the value of the prize indicated in these rules. In all cases, the Organizer may not be required to award more prizes or award a prize other than in accordance with these rules. Should the number of prizes offered exceed the number of Eligible Persons, the Organizer reserves the right to cancel any excess prizes.
- 8. Limitation of liability - use of prize.** The winner releases the Organizer and the persons for whose benefit this Contest is held from any liability for damages that may arise from participation in the Contest and acceptance and use of the prize. The winner acknowledges that upon receipt of the prize by the Organizer, the performance of the obligations associated with the prize becomes the sole and exclusive responsibility of the suppliers of products and services. The winner agrees to sign a declaration and release form to this effect. The prize winner acknowledges that the only warranty applicable to the prize is the manufacturer's standard warranty.
- 9. Limitation of liability - operation of the Contest.** The Organizer and the persons for whose benefit this Contest is held disclaim all liability with respect to the malfunction of any computer component, software or communication line, with respect to the loss or absence of network communication or with respect to any transmission that is faulty, incomplete, incomprehensible or erased by any computer or computer network, and that may limit or prevent any person from reading the Contest rules. They also disclaim all liability for any damage or loss that may be caused, directly or indirectly, in whole or in part, by the downloading of any web page or software or by the transmission of any information related to participation in the Contest. In particular, if the administration, security, fairness, integrity or proper conduct of the Contest is corrupted or adversely affected in any way, including by reason of computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other cause, the Organizer reserves the right, without prior notice, to cancel, modify, extend or suspend the Contest.
- 10. Limitation of liability - receipt of entries.** The Organizer and the persons for whose benefit this Contest is held will not be responsible for lost, misdirected or late entries, including due to a problem with the postal service or any failure for any reason whatsoever of the website during the period of this Contest, including any damage to an Eligible Person's computer or mobile device.
- 11. Limitation of liability - situation beyond control.** The Organizer and the persons for whose benefit this Contest is held will not assume any liability whatsoever in any case where their inability to act results from an event or situation beyond their control or from a strike, lockout or any other labour dispute in the establishments of the organizations or companies whose services are used to hold this Contest.
- 12. Modification of the Contest.** The Organizer reserves the right, at its sole discretion, to cancel, terminate, modify or suspend, in whole or in part, this Contest in the event of an event or any human intervention that could alter or influence the administration, security, impartiality or conduct of the Contest as provided in these rules. No liability can be imputed to it.
- 13. Termination of participation in the Contest.** In the event that, for any reason whatsoever, participation in the Contest should be terminated in whole or in part prior to the end date provided for in these Contest Rules, the awarding of prizes may be made, at the Organizer's discretion, from among the entries duly registered and received up to the date of the event that terminated participation in the Contest.

**14.** In all cases, the Organizer may not be required to award more prizes or to award a prize other than in accordance with these rules.

**15. Limitation of liability - participation in the Contest.** By participating or attempting to participate in this Contest, all persons release the Organizer and the persons for whose benefit this Contest is held from any liability and any damages they may suffer as a result of their participation or attempt to participate in the Contest.

**16. Communication with Eligible Persons.** No communication, commercial or otherwise, unrelated to this Contest will be sent to the Eligible Person, unless the Eligible Person has expressly consented to such communication. Any communication or correspondence will be made solely in connection with this Contest in accordance with these rules, at the Organizer's initiative or to obtain the Eligible Person's consent to the use of his or her entry without purchase or consideration.

**17. Copyright.** Eligible Persons consent to the Organizer's free use, production or reproduction for internal purposes in Canada, without time limitations, in whole or in part, of the text submitted for the purposes of the Contest, without any obligation on the part of the Organizer to cite the name of the author of the text. Eligible Persons also consent to the translation of the text by the Organizer, if necessary, without the need to obtain permission from Eligible Persons regarding the accuracy and precision of the translation. Eligible Persons also consent to the Organizer correcting the spelling of the text as required.

**18. Personal information.** To participate in the Contest, the Organizer must collect, use and communicate personal information about you. For more details, see the Desjardins Group Privacy Policy at [www.desjardins.com/politique-confidentialite](http://www.desjardins.com/politique-confidentialite).

By entering the Contest, the Eligible Person authorizes the Organizer or its authorized agents to collect, use and disclose his or her personal information for the purposes of administering the Contest and awarding prizes in accordance with applicable regulations and its Privacy Policy.

By accepting the prize, the winner authorizes the Organizer, the member caisses of the Fédération des caisses Desjardins du Québec and Caisse Desjardins Ontario Credit Union Inc. to collect, use, disseminate and communicate, if necessary, his/her name, place of residence (city, province), prize declaration, photograph, image, voice or other representations and recordings in which the Eligible Person appears in connection with the Contest, for advertising or promotional purposes, on any medium whatsoever (e.g. Desjardins website, Facebook pages, etc.) or on any other medium or media, without remuneration or compensation of any kind. Each winner assigns all rights to use and reproduce, in whole or in part, the visual content captured by Desjardins for the purposes of the Contest.

**19. Intellectual Property and Copyright.** By submitting a text, photo, composition, drawing or other work (hereinafter the "Work") for this Contest, the Eligible Person warrants that such Work is free of third-party rights and that the Eligible Person, being the owner of all necessary rights, submits the Work and authorizes, among other things, its use, modification, transfer, adaptation, publication, communication or distribution in any format, media or technology, including television and wireless or online information technologies. The Eligible Person agrees to provide, upon request, proof of ownership of the intellectual property rights or copyrights in the Work, and to indemnify and hold harmless the Organizer from and against any and all claims, actions or suits arising out of any use of the Work.

**20. Property.** All information and documents relating to the Contest, including, without limitation, entry forms and Declaration Forms, information of a technical, technological or operational

nature, and information relating to designs, computer systems, software, logos, trademarks and intellectual property, are and shall remain the exclusive property of the Contest Organizer. None of this information and documentation will be returned to Eligible Persons.

**21. Decisions.** By entering the Contest, entrants agree to abide by these Contest Rules and the final and binding decisions of the Organizer, who administers the Contest.

If any paragraph of this by-law is declared or held by a court of competent jurisdiction to be illegal, unenforceable or invalid, then such paragraph shall be deemed to be invalid, but all other paragraphs shall remain enforceable to the fullest extent permitted by law.

**22. Contest rules.** These rules are available on the [www.caissesante.ca](http://www.caissesante.ca) website, at the Caisse Desjardins du Réseau de la santé reception desk at 2100, boul. De Maisonneuve E., Suite 102, Montreal, Quebec H2K 4S1, on request from Ariane Noury by e-mail at [ariane.noury@desjardins.com](mailto:ariane.noury@desjardins.com) and at the Desjardins booth.

**23.** In the event of any discrepancy between the French and English versions of the regulations, the French version shall prevail.

**24.** The Contest is subject to all applicable laws.